

Panduit Fluke Termination Tool Promo Frequently Asked Questions

Q - What is this promotion about?

A - Panduit will give away one free Jack Rapid Fluke tool with the purchase of four NetKey Category 6 Jack Module Convenience Packs (NK688M**-Q, ** = Color) or NetKey Category 5e Jack Module Convenience Packs (NKP5E88M**-Q, ** = Color)

Q - How long will the promotion last?

A - Promotion is for a limited time only, while supplies last, one per drop ship order.

Q - What qualifies a NetKey order for the tool?

A - In order to qualify it must be a "Drop Ship" order direct to end customer, listing at least four convenience packs.

Q - Will I receive multiple tools if I order more convenience packs?

A - No, only one tool per qualifying order.

Q - Can a second tool be added to the order at customer's expense?

A - No, the Jack Rapid tool is not sold by Panduit, contact your local Fluke distributor for additional tools.

Q - Can I purchase or order a sample of the tool through Panduit?

A - No, the Jack Rapid tool is not sold by Panduit, you will have to contact your local Fluke distributor to purchase one. The giveaway tools can only be obtained through orders that qualify for the promotion.

Q - When does promotion start?

A - Promotion will begin November 1, 2009. Category 5e added effective April 1, 2010.

Q - As an end customer, can I purchase the convenience packs from my Distributor and have Panduit ship the tool directly to me?

A - No, product cannot be bought from current distribution stock. Panduit will ship the tool along with the convenience packs.

Q - Is there a code or special part number that should be provided at the time of order?

A - No, if order meets the criteria Panduit will automatically add a tool to the order.

Q - What are Convenience Packs?

A - Convenience Packs are bulk packages that include 25 NetKey Category 6 or Category 5e Copper jacks in eco-friendly containers.

Q - Will any Convenience Pack apply to this promotion?

A - No, the promotion applies only to NetKey Category 6 jacks, NK688M**-Q and NetKey Category 5e Jacks, NKP5E88M**-Q. Colors include IW (Off White), EI (Electric Ivory), IG (International Gray), WH (White), BL (Black), BU (Blue), RD (Red), YL (Yellow), GR (Green), OR (Orange).

Q - If there's a partial shipment for the convenience packs, when will the tool ship?

A - Tool will be included in the first shipment.

Q - Can the second shipment be cancelled?

A - No, convenience packs shipped as part of the promotion are non-cancellable.

Q - Can I return the convenience pack later if I don't need them?

A - No, convenience packs shipped as part of the promotion will be non-returnable.

Q - Is there a special pricing for the Convenience packs during this promo?

A - No, the price of the convenience packs will not be affected by the promotion.

Q - Are all Panduit Distributors participating in this promotion?

A - No, only USA based Distributors who carry the NetKey line are approved.

Q - How will my Distributor know about this promotion?

A - Qualifying Distributors were notified about this promotion through the Distributor update and an e-blast.

Q - Who do we contact if there's a problem with the tool?

A - Contact Fluke Customer Service, they will assist you with any quality issues related to the tool

Q - What happens if my order qualifies but I don't receive the tool?

A - This promotion is available while supplies last, contact your distributor to ensure the promotion is still valid.

Q - How can customers find out more about the promotion?

A - Visit Panduit's website under [NetKey products](#) for more information