

Viper LS6 Operating System Upgrade Instructions

The following instructions are for upgrading the operating system of the *Viper*[™] LS6 portable thermal transfer printer.

1. Go to www.panduit.com
2. Under **Products** select **Software – Firmware Downloads**.
3. Click on **Viper LS6 Portable Thermal Transfer Printer**.
4. You must complete the registration form and click Submit.
5. On the LS6 Downloads page click on "**Firmware Version 3.4 Upgrade**" and save the file (098674.bin) to your Desktop.
7. On the same page click on "**VIPERLINK Version 3.02 Upgrade**" and save (095293.exe) to your Desktop.
8. From your Desktop, double-click on 095293.exe and follow the prompts on screen. This will install the VIPERLINK Software on your computer.

Upgrading the LS6 Printer to the Latest Version

Note: VIPERLINK must be installed on your computer prior to the following

1. Connect one end of the serial cable to the printer and the other end to the computer.
2. Connect the AC Adapter to the printer.
3. Place the printer in VIPERLINK mode by going to Setup/Esc – Utilities and selecting VIPERLINK.
4. Open the VIPERLINK software on your computer.
5. Select "Transfer" from the task bar.
6. Select "Upgrade Flash Memory."
7. The Upgrade OS (Operating System) window should open.
8. Click "Browse" - go to the Desktop - select the 098674.bin file - click Open
9. Select **Upgrade**, the printer should flash and the computer will show the update process.

DO NOT DO ANYTHING TO THE COMPUTER OR PRINTER WHILE THE UPGRADE IS IN PROGRESS – IF YOU DO THE PRINTER WILL LOCK UP AND IT WILL HAVE TO BE SENT IN FOR REPAIR TO COMPLETE THE UPGRADE.

10. When the upgrade is completed your computer will display an "Upgrade Successful" message and the printer will automatically restart.

**If you have any questions or problems please contact Technical Support:
1-866-871-4571 Extension 7718.**