



Procedure to Recover from Server Disk Full Condition

Applies to:	SynapSense Livelmaging
Objective:	When the Environmental Server disk is full, perform the following procedure to free up space and restart the server.

Performing the Procedure

1. Stop all SynapSense services and delete any non-important files (old database backups, zip files, etc.).
2. Stop the database service (MySQL or SynapSense Database depending on version).
3. Set all SynapSense services to Manually start (rather than Automatic).
4. Clear the log folders for:
 - SynapSense Environment Server
 - Device Manager
 - Livelmaging
 - Active Control
 - BACnet/Modbus Gateways
5. Restart the server.
6. Log in and clear files to free space in the Livelmaging output folder (transfer backups to a different machine, remove unnecessary downloads).
7. Start the SynapSense Database.
8. Start the Environment Server - watch log files and validate service finishes startup successfully.
9. Start Device Manager - watch log files and validate service finishes to start successfully.
10. Start Live Imaging and any other SynapSense services. Check logs.
11. Set all SynapSense services back to **Automatic** start on boot.