PANDUIT[™] infrastructure for a connected world



Technical Reference 65-SZ

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| SmartZone SMTP Setup | | | | | | | |
|----------------------|---|--|--|--|--|--|--|
| Applies to: | SmartZone email alerts | | | | | | |
| Objective: | Setting up a SMTP to receive email alerts in SmartZone. | | | | | | |
| Pre-Requisites: | Ensure that you have a working email server to which SmartZone can send alerts. | | | | | | |

Performing the Procedure

1. Locate and open the following file:

<install dir>\PANDUITPIM\jboss\server\pvng\conf\ACMNMS.properties

Where <install dir> is the directory on which you installed the SmartZone Software.

- 2. In the ACMNMS.properties file, you need to edit the following fields:
 - a. SMTP host IP address -- mail.smtp.host
 - b. Source Email From Address -- SOURCE_EMAIL
 - c. Subject Line -- EVENT_EMAIL_SUBJECT

Example: note the fields in BOLD below.



| ACMNMS.properties - WordPad | | × | | | |
|---|-----|---|--|--|--|
| Eile Edit ⊻iew Insert Format Help | | | | | |
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| 11 | | ^ | | | |
| // The following properties give the SMTP host address for | | | | | |
| // mail Notification Package | | | | | |
| <pre>// mail.smtp.host : IP address of the mail server</pre> | | | | | |
| <pre>// EMAILENABLED : ACMNMS sends the mail when the value set as 1.</pre> | | | | | |
| <pre>// 0 for not to send mail.</pre> | | | | | |
| //SOURCE_EMAIL : From address of the mail send from ACMNMS | | | | | |
| // application | | _ | | | |
| 11 | | _ | | | |
| mail.smtp.host=135.111.122.146 | | | | | |
| EMAILENABLED=1 | | | | | |
| SOURCE_EMAIL=acmnmsadmin@comneti.com | | | | | |
| //EVENT_EMAIL_SUBJECT : Subject for the mail to be sent | | | | | |
| EVENT EMAIL SUBJECT=PIM iQ Event Notice | | | | | |
| | | ¥ | | | |
| | > | | | | |
| For Help, press F1 | NUM | | | | |

- 3. Perform the following steps in SmartZone:
 - Open the User Administration screen and go to the User Account tab
 - Select a user and open the Event Notifications tab in the right-hand menu
 - Check the desired email notification boxes for the selected user (**Note**: To receive email alerts, users must have a valid email address associated with their user account)
 - Click Save

| Network Administration | System Configuration | on Asset Attribut | e Administration | User Administration | - | | | |
|------------------------|----------------------|----------------------|---------------------|---------------------|-----------------|-----------------------------------|-------------|---|
| | + Add User X | Delete User | | | | | | |
| User Account | User Login | User Alias | Group Association | Email Address | TM User Mapping | Technician Mappi User Directory I | M User Type | User Details Event Notification |
| | CHL-VD | Victoria Diaz | Read_Only_User | Victoria Diaz@pandu | 2 | | AD | |
| User Groups | ON-LI | chn-lj | Engineering | Leon Liang@pandut | | | AD . | Renard Major Menor Advisory Normal |
| | CHN-TLYH | Tony | Administrator | Tony.Lin@panduit.c. | | | 40 | 📓 🗙 Asset 📓 🖙 Connect 📓 🕈 Power 📓 🖡 Enviro 📓 🔒 Security |
| User Directory | cic | COC | Read_Only_User | Charles.Charmogie@ | | | AD | Asset Reconciliation |
| | Colo1 | Customer 1 | Customer 1 | colottpanduit.com | | | Local | Device Information |
| | ColoUser | Colo User | Customer 2 | colo@colo.com | | | Local | Discovery Information |
| | CREEVC | Elren VargasCordero | Administrator | Efren.VargasCordero | | | AD | Firmware Undate |
| | C23 | C21 | Administrator | zhenjun.chong@pan. | | | AD | Diffe Annual Information |
| | Oemo | Demo | Read_Only_User | demo@panduit.com | | UserDDemo | Local | |
| | DFD | Dave | Read_Only_User | David.Dunnigan@pa | | | AD. | Pandult Device Alarnis |
| | D-GK | Gerd Koenig | Administrator | gerd.koenig@pandui. | | | AD | P anduit Physical Layer Alarms |
| | OD | Dipin | Administrator | Dipin Jain@panduit | | | AD . | Panduit PoE Alarms |
| | Discovery Managem. | Leon Jun | Engineering | | | | AD | Panduit Port Location Alarms |
| | DMC | David | Administrator | David McNulty@pan. | | | AD . | Panduit Power Alarms |
| | r-PG | Pascal G | Administrator | pascal.genier@pand | | | AD | Panduit Power Threshold Alarms |
| | FRR | Frederick | Administrator | Frederick.Ramirez@ | | | AD | Secure Link Information |
| | GBHMA | Michael | Administrator | Michael.Adams@pan. | | | AD . | |
| | GO-MOA | Michael Akinla | Administrator | michael.akinla@pan. | | | AD ;- | Sortware Update |
| | ghim | Lee Riccio | Administrator-Witho | Lee.Riccio@panduit: | | | AD | System Information |
| | G8-SD | Slawomir Dziedziula | Administrator | Slawoma Dziedziała | | DziedziulaCSlawomir | Local | Unknown |
| | GB-502 | Slawomind | Administrator | gb-sd@panduit.com | | | Local | Work Order Information |
| | GB-SR0 | Simon Robinson | Administrator | Simon.Robinson@pa | | | AD | |
| | gb-sro2 | Simon Robinson Local | Administrator | simon.robinson@pa | | | Local | |
| | GB-THL | Tom | Administrator | GB-TKL@panduit.com | | | AD | |
| | GEB | geb | Read_Only_User | Gregory.Batcho@pa | | | AD | |
| | GED | GED | Read_Only_User | George.Davelman@ | | | AD . | Q CANCEL V SA |

TECHNICAL REFERENCE

- Shut down the SmartZone Server
- Restart the SmartZone Server

Note that email notification will not work until the SmartZone Server has been restarted.

4. Verify that the selected email address is now receiving SmartZone email alerts.

End State

SmartZone has been set up so that users can receive emails via SMTP.