



Technical Reference 117-SZ

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SmartZone G5 PDU v2.3.10 Compatibility	
Applies to:	SmartZone G5 PDU Firmware v2.3.10 and later, with SmartZone DCIM 9.1 or earlier.
Objective:	Monitor and control the SmartZone G5 Smart Rack Access through the SmartZone DCIM.
Pre-Requisites:	<ul style="list-style-type: none"> • SmartZone DCIM 9.1 or earlier • G5 PDU with Firmware v2.3.10 and later Using Access Control on the PDUs

Description

There is an incompatibility between the latest version of SmartZone G5 PDU Firmware and SmartZone DCIM version 9.1

Performing the Procedure

If the SmartZone DCIM version 9.1 is being used to control and monitor the Smart Rack Access functionality of the SmartZone G5 PDU and the firmware on the PDU is upgraded to a version 2.3.10 or later, the functionality will not work.

The DCIM will continue to monitor the PDU for power metering, environmental conditions, and door sensors opening and closing. However, the DCIM will not be able to set program access control users into the PDU, remotely lock or unlock the cabinet, or monitor the state of electronic swing handle.

To have this functionality restored, the SmartZone DCIM will need to be upgraded to version 9.2 or later.