



Prevent Deletion of Power and Standard User Groups in Web Console

Applies to:	SynapSense Software
Pre-Requisites:	SynapSense Release 7.2 or later
Objective:	Prevent deletion of Power and Standard User Groups in Web Console to allow successful upgrade to SynapSense Release 7.2 or later.

Performing the Procedure

Before upgrading to 7.2 or later, the user must verify that the Standard and Power user groups are present.

If the groups are absent, then the user must run the attached script on the 6.x database prior to upgrade. After running the script, user must check that the groups are visible in the Web Console prior to upgrading to 7.2 or later.